HORSFORTH CLIMATE ACTION TRANSPORT SURVEY

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Introduction

Horsforth Climate Action was established in 2022 as one of 8 neighbourhood hubs set up by Climate Action Leeds, which is funded by the National Lottery community fund. It is a community group working for towards being zero carbon, nature friendly and socially just by the 2030s

The survey was created by the subgroup and circulated and promoted to Horsforth residents from May – July 2023. The questionnaire was available online and physical copies were distributed in various locations around Horsforth, including the library, and local shops and cafes. Posters with a QR code for people to scan were also placed in various community locations and shop windows.

The Questionnaire was promoted on the Town Council's Facebook page and also promoted on the various social media accounts run by Horsforth Climate action. They were also handed out and promoted at various face to face events including the Horsforth Gala, Horsforth Farmer's Market and Horsforth Walk of Art.

A total of 155 responses were received, a modest response, however the content included a high level of qualitative data which has been extremely valuable in enabling us to hear people's voices and to evaluate the results and draw out the common themes.

A copy of the questionnaire can be seen in the appendices.

Question 1 – What forms of transport do you use?

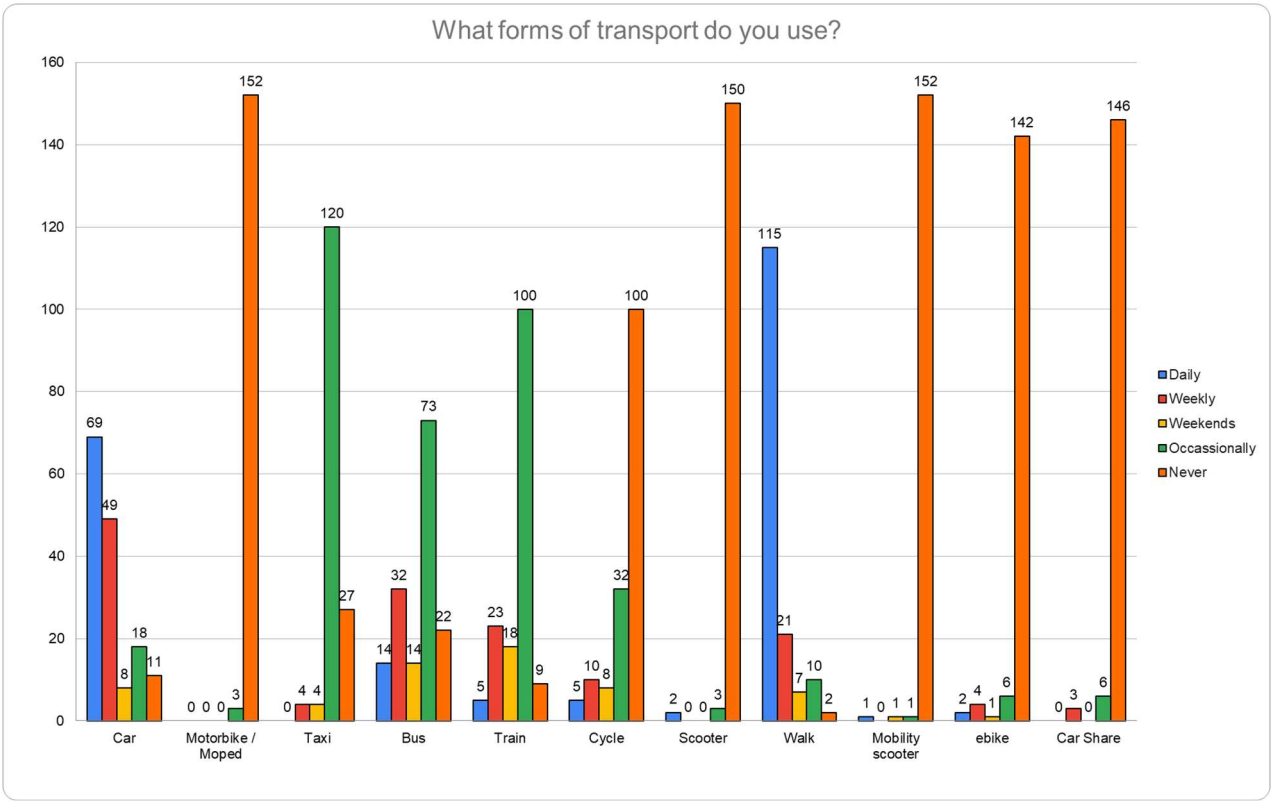
The first question asked about the forms of transport people used and how frequently they used them.

The most popular mode of transport was walking with 115 respondents stating that they walked daily. This was followed by car with 69 respondents identify this as something they used daily.

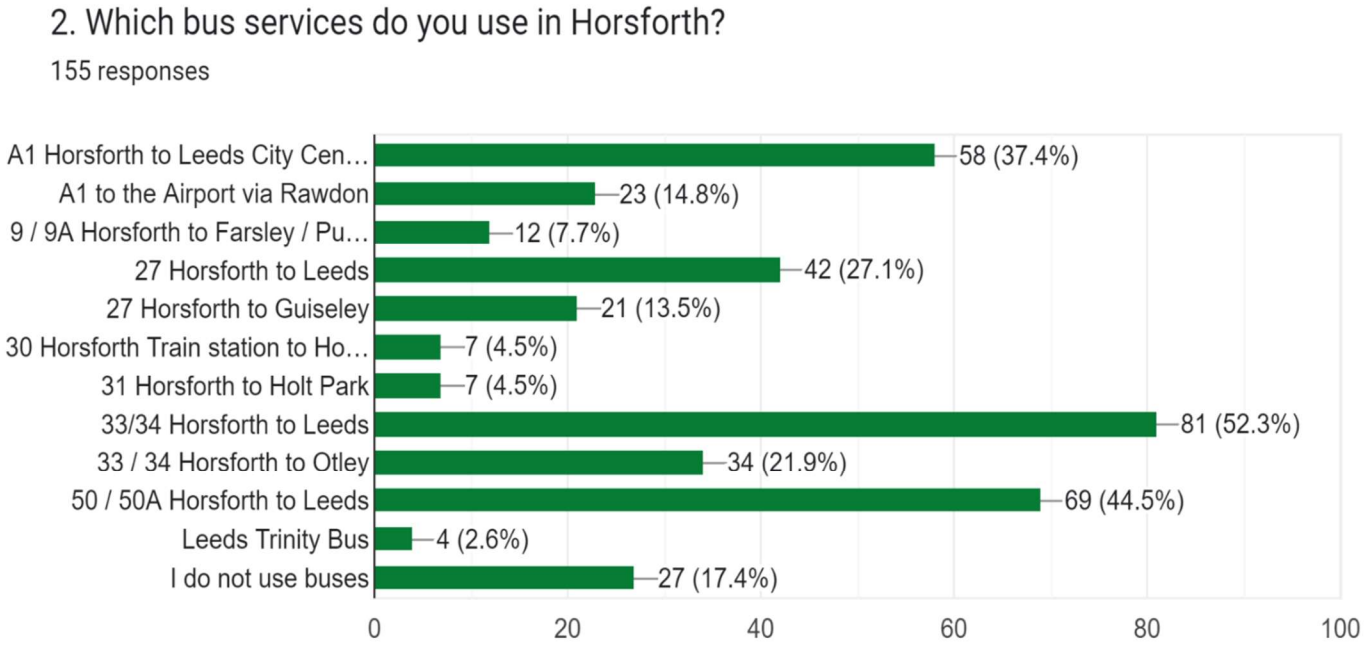
Buses and trains were also listed, but it was more common for these to be used occasionally.

Other active modes of transport e.g. Bike, scooter or ebike were also listed, but in much lower numbers and there were high figures for these modes of transport in the never used option.

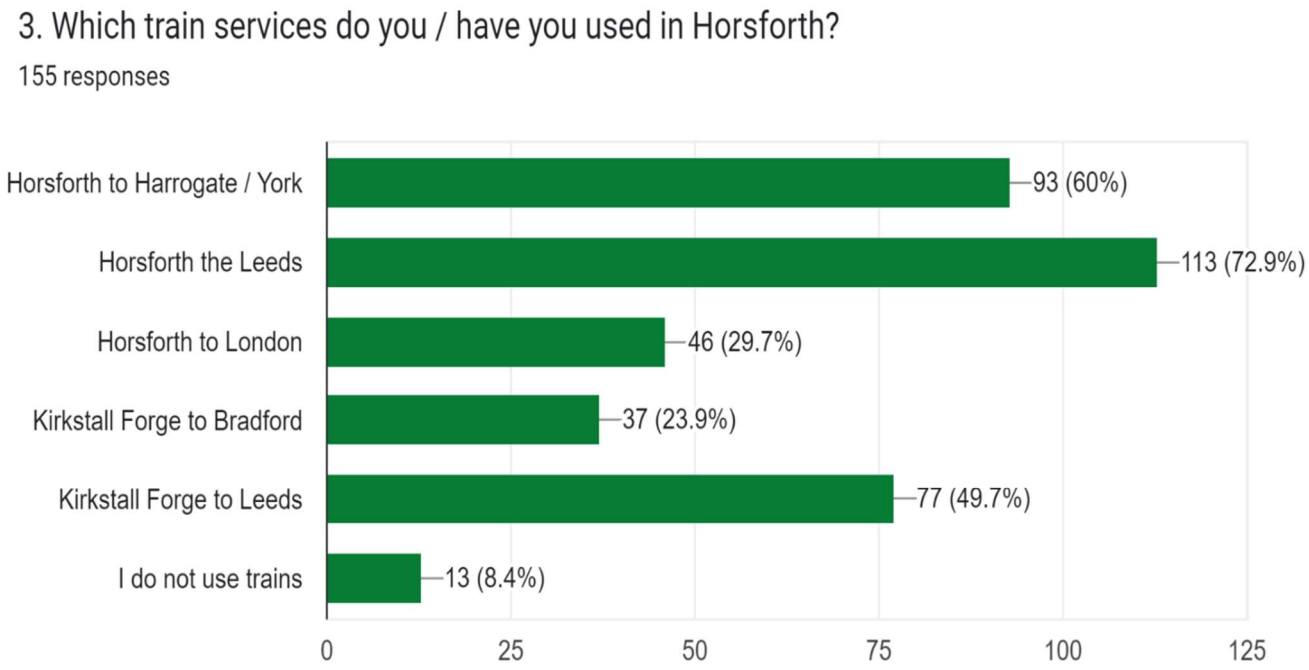
All the data for the responses to this question can be seen om the graph overleaf



Questions 2 and 3



The next two questions looked at which Horsforth bus and train services people used.



All buses and trains that were listed were identified as being used, with the 33/34 First Bus service to Leeds the most popular, followed by the 50/50A (First Bus) to Leeds and then the A1 Transdev service to Leeds.

The Horsforth to Leeds train was the most popular, followed by the Horsforth to Harrogate and then the Kirkstall Forge to Leeds. All services are run by Northern Trains.

There seemed to be a lack of awareness about some of the lines run by the Yorkshire Bus Co. Several people commented that they thought the 9/9A had stopped running, when it had recently been taken over by Yorkshire Buses. The number 29 bus was not mentioned and was also missed by the survey organisers.

Question 4 - If you have indicated specific bus or train services you use in questions 2 or 3 please can you describe your experiences of using these services

133 responses were received to this question and a number of key themes came out of the responses.

Reliability

38 comments talked about how unreliable a number of the bus services were. Some examples of the comments are listed below.

"Terrible, never on time ever, unreliable and often cancelled or go past out of service. We waited 45 minutes for a 33/34 last week when there was one due and they should be every 15 minutes at that time. The app doesn't give accurate tracking either it's really useless"

"No.30 bus is so unreliable, I use it but ended up walking too many times. Almost pointless"

"27 is the least reliable. I also use the no.6 from Horsforth station to Leeds and back"

"50/50A is so terrible for getting to work in the morning, they're either late or don't turn up at all."

"Bus service is awful, buses are very rarely on time the ETA online/at the bus stops is no help and buses often disappear. There are so many stops between Horsforth and Leeds it takes 2-3x longer than driving. I have been driving to work for the past 6 months because the bus was so unreliable."

"Buses in particular are unreliable and do not run frequently enough. Often they are cancelled at last minute. I am not confident in the service getting me somewhere on time."

"I get whichever bus is first. The times they arrive very rarely, if ever, bear any resemblance to the timetable. Even the apps are often inaccurate. Quite often all three (A1, 33, 34) arrive at the same time or within a few minutes of each other. I seem to spend more time waiting for a bus than on the buses themselves."

"27 route is highly unreliable outside peak hours. Frequently left stranded in Headingley/Hyde Park by the service. Son has had to Uber to work many times to avoid being late. 50/50A frequently skips, also regularly late, especially unreliable at weekends. Have missed appointments, films, kid's events because of our local bus service."

"The bus that goes round Horsforth used to be every day but Sunday then stopped saturday as well. Think it runs monday to friday for a few hours. However the number of people that complain about it not turning up or going a different route."

One person noted that they chose not to use buses due to people saying how unreliable they were

"People say the bus doesn't turn up often, so we don't bother using it."

Some services did receive positive comments primarily the A1 Flyer.

"A1 more reliable than any other buses serving Horsforth"

"Wish there were more route with busses like the A1 Flyer"

"A1 fairly reliable"

"Bus from the airport very good"

"Very good and regular into Leeds on A65"

"Fairly good. The buses are normally fairly regular. It's better now you can pay on your card."

The train services were seen to be more reliable, however people still noted that they could be cancelled at the last minute.

"Trains sometimes cancelled without warning"

"Trains are increasingly unreliable, if getting a connecting train from Leeds, I find it is better to get the bus to Leeds station because early morning trains are cancelled at the last minute."

"I find the trains to be mostly ok although they do get cancelled quite a bit."

"Trains have generally been fine, though sometimes they've been cancelled somewhat last minute due to staff shortages apparently."

"Terrible. The trains are infrequent and regularly cancelled at short notice or very delayed."

Frequency of trains (mainly related to Kirkstall Forge station)

"There needs to be more trains on the Kirkstall line. When it first opened there were trains to Ilkley and Guiseley. Why were they removed?"

"Trains reliable but need to be more frequent from/to Kirkstall Forge."

"Not enough services from kirkstall forge"

"Use Kirkstall Forge to go to work - usually ok though limited trains early in the morning"

"Northern train services good although service from Kirkstall forge too infrequent"

"Fairly regular, decent service. However putting the Kirkstall forge to Ilkley service back on would be MUCH more beneficial. Don't know why it stopped."

"Train from Kirkstall forge isn't good for times and connections in Leeds. No train to Ilkley either."

Cost of trains

"The cost of a train journey to Manchester is excessive and not cost effective versus driving."

"My experience with trains is the cost, and time"

Facilities at the stations

"Why don't some of the buses come into the forge area to connect with the trains? Some simple things could really improve the service."

"Secure bike lock at Kirkstall forge."

"Try to avoid Horsforth station because of parking"

"Both rail stations have very limited parking & cannot be guaranteed".

"Secure bike parking provision is poor"

Miscellaneous

> *"BUS 31 - it would be of great help to have this service available from early morning for all children attending Horsforth High who live in the Outwood Lane/New Road Side area, and available at least until 4:00pm"*

Question 5 - Were there any bus or train services that you were unaware of? If yes, would you use them now you are aware of them?

The majority of people were aware of all the services listed, some people commented on services they didn't know about.

> *"Horsforth- London possibly"*
>
> *"I'd like to take trains from Kirkstall Forge more often"*
>
> *"Horsforth to Otley - will look into this."*
>
> *"Leeds Trinity bus might be useful occasionally"*
>
> *"Maybe the 31 to Holt Park if needed."*

One person also noted that Apperley Bridge stations can be closer for some areas of Horsforth.

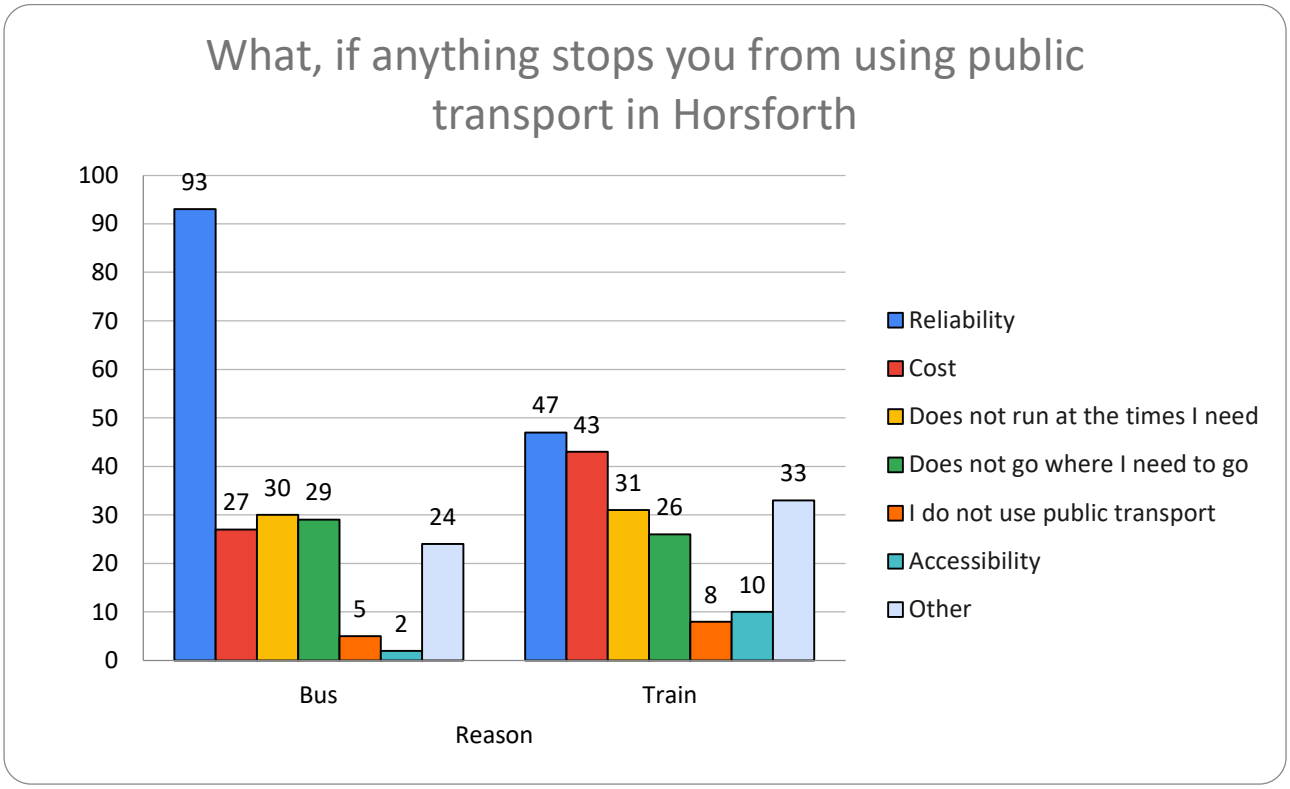
> *"Your earlier question misses out Apperley Bridge station, closer walk from the vale than Horsforth, and the destination of Bradford where I most often need to go on train."*

It's also worth noting the comment above about the lack of awareness of buses 9/9A and 29

Question 6 - What is anything stops you from using public transport in Horsforth

The comments listed above are further evidenced in the quantitative responses displayed in the graph below.

Reliability is the key issue for not using buses and Reliability and cost are issues for the train.



Question 7- If you selected other reason in question 6, please add further details here

There were 41 responses to this question and again some key themes and issues were raised.

Reliability

"Last train we went for was delayed due to signal problem. Over an hour had to make other arrangements"

"The bus service from Horsforth to and from Leeds is very poor. The bus never turns up at the advertised times."

"Often have to get taxis when buses are cancelled or cannot be relied upon"

Expense

"Train travel is expensive as can't use pass on it."

"I'm a carer for my son so stuck mainly with bus as train is faster but more expensive"

Location of the station(s)

"I live too far from Kirkstall forge/ Horsforth to make them a regular"

"Distance to station"

"I work on the outskirts of Bradford nowhere near a train station"

"Distance I live from train station"

Practicality / efficiency

"Practical to drive"

"Not time effective"

"Not direct routes"

"Accessibility to other north Leeds suburbs, to get the bus to Roundhay or Chapel Allerton I have to go into town to get back out"

"I work in Huddersfield and it takes long enough driving my EV. Trains are too unreliable and buses just don't go the right way."

"The bus takes too long to get places. The train change in Leeds from Horsforth can significantly add to journey time."

"Once you've got a train you then have to sort further transport to get to the precise location I need to be, quicker to drive"

"Time taken - some routes take a long time."

Question 8 - What stops you from using other forms of transport e.g. Bike, Scooter, Walking etc?

Safety / Infastructure

This was a key theme in the responses to this question.

"I don't feel confident riding a bike on the roads. "

“Don’t feel safe/confident cycling on a road”

“Traffic issues. Lack of safety for cyclists. I chose my times and routes carefully.”

“Have tried cycling but just don’t feel safe”

“No infrastructure for safe cycling or I would love to cycle.”

“I wouldn't cycle around Horsforth - the roads feel too busy and I wouldn't feel safe.”

“Cycling is too dangerous”

“Traffic, poor infrastructure. Some roads are too dangerous or unpleasant to walk / cycle on. We need more segregated bike lanes. More traffic free routes and pedestrianised areas. Creation of simple traffic free / limited traffic routes around Horsforth connecting major infrastructure eg train station and town street. Have you ever tried cycling on Long Row?! It would take investment and commitment but could and should be doable.”

“I walk a lot. I'm somewhat reluctant to cycle due to the dangerous driving of some, and also due to the terrible state of a lot of our local roads.”

Pollution

“It's so polluted. I want to minimize how much time the children are walking near idling traffic. Horsforth is one big traffic jam at school run/key commuting times”

“Fumes from idling traffic in Horsforth is awful. I regularly cycle but I wouldn't recommend it to anyone as the roads in Leeds are dangerous and the cycle lanes are poorly planned.”

“Fundamentally there needs to be less cars on Leeds roads so it feels safer for biking/walking. This would also improve air quality which concerns me. We need a reliable and affordable public transport system so there is an alternative to driving.”

Practicalities / facilities

“I do cycle for most journeys within Horsforth and other local areas but would do this more if secure bike parking was more available.”

“Don't own a bike”

“Age!”

“Too far to cycle into Leeds and impractical to do supermarket shopping with a bike/scooter”

“Age and mobility”

“Distance. (Or needing a quicker mode of transport to be in certain place at certain time)”

“I don’t have a working bike or scooter and there isn’t many places to keep them safe when I am in shops etc”

"Having to drop child off at school. I use walking for local trips and chores at the weekend."

"I would definitely cycle more if there were less hills!"

"Weather, carrying things"

"My main trips are to the city centre so time would be a factor as to why I don't use these. I'd be open to an electric scooter but I don't want to deal with the hassle if they aren't legal."

"Would like to get an e-bike, but it's expensive and inadequate places to lock it up locally."

"Transport timings and my bike is old"

Many people did comment that they walked regularly but their ability to always walk was limited by fitness, age, distance and nature of the terrain e.g. hills

"I walk everywhere, at least 20 miles a week. It's too hilly for bikes and scooters are tiring, I would rather walk."

"Sometimes the weather!"

"The hills are an issue when it comes to walking."

"Short of time. Unfit."

"My age stops me from using bike or scooter but I walk every day"

"Walk as much as we can, but injury, time and weather can play a factor"

Question 9 - Please state if there is anywhere you would like to get to locally but cannot currently get there by public transport

Most respondents would like bus services to nearby areas of north west Leeds mainly Headingley, Moortown, Ilkley, Pudsey, Chapel Allerton, Adel.

"Getting to Headingley from new road side."

"Headingley isn't easy. It's quicker to drive or cycle than get the 27 from where I live."

"Easy routes between different areas of Leeds. It's easy enough to get in and out of Leeds, but to go somewhere fairly close such as Holt Park takes too long with awful connections."

"Otley. A distance of around 5.5 miles from Horsforth. 12mins by car, but about one hour if trying to go by public transport."

"Golden Acre park. Horsforth station from the Victorias. Holt Park from the Victorias"

"Changing the Kirkstall forge route to Bradford from Ilkley was a travesty. Would love to have that back."

"University. There is no direct bus / train. It's dangerous cycling by bike."

"Ilkley - a long journey by public transport"

"Ilkley direct from Kirkstall forge"

"Pudsey train station - for rail connections to Halifax and Manchester"

"Ilkley train from Kirkstall Forge"

"Quicker more direct bus to St James'"

"Around the ring road Roundhay park at weekends"

People commented on the fact that it is often necessary to change buses / trains in order to get to places, and that this often involves a journey into Leeds and back out again.

"I don't personally but I know a lot of people struggle to get around the city without going into and then out of Leeds again. Connecting communities around the outskirts would be great."

"Easy routes between different areas of Leeds. It's easy enough to get in and out of Leeds, but to go somewhere fairly close such as Holt Park takes too long with awful connections."

"Yorkshire Vet at thornbury Bradford I have to get bus to Leeds then 72 to Bradford its about 4 hrs round journey. However in car/Taxi it's about 10 mins down the ring road. I would willingly pay for taxi but have great difficulty getting taxi in Horsforth that allow dogs in even small Yorkshire Terrier."

"It would be great to have a bus to Greengates or Bradford as it would be easier than travelling into Leeds then back out."

"Chapel Allerton / Potternewton Lane. Tricky and slow from Horsforth without going into town. (Leeds)"

"Can get to most places if I change trains / buses a number of times"

"The onward travel feature of the a single busticket has now been removed by First Bus making it much more expensive to get anywhere that requires two or more buses (A single ticket used to be valid for multiple trips within 30 minutes)"

Question 10 - What money saving schemes or passes do you use on public transport?

Type of Pass	**Number**
Under 19 Metro Pass	6
Concessionary Metro Pass	29
Weekly bus / train ticket	3
Monthly bus / train ticket	0
Annual bus / train ticket	2
Senior railcard	16
Two together railcard	15
Family railcard	7
None	83

Other	12 * see below

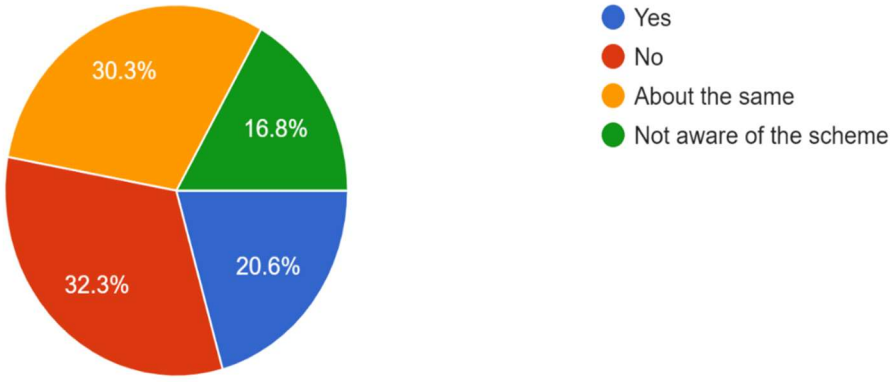
Answers to other

Type of pass / ticket	Number
Young Person's railcard / 26-30 railcard	4
Disabled person's railcard	2
Day savers	1
Group weekend bus ticket £6	1
Train season ticket	1
Buying ticket by FirstApp can be cheaper	1
Annual Metro travel card (provided by employer)	1

Question 11 – "Mayors Fares"

11. Have you used the buses more frequently since the introduction of the £2.00 "Mayors fares"?

155 responses

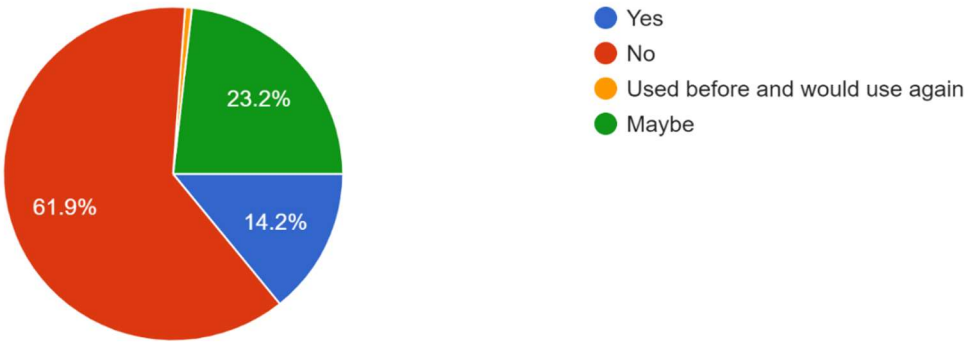


NB. 35 people indicated that they had a concessionary bus pass (senior / under 18) so the "Mayors Fares" would not make any difference to the cost of their travel.

Question 12 – Car Share Scheme

12. Would you consider using a car share scheme? This may be a lift share scheme or using a pool of cars held in a particular location, or using some... for a specific trip, for example the HiyaCar scheme

155 responses



This was low response to using a car share scheme. This could be an area for education and promotion, so people become more aware of the benefits of these types of schemes and exactly what they offer.

Question 13 - Is there anything else you would like to tell us?

There were 53 responses to this question. They have been put into some general themes below

Mayors Fares

"The mayors fares are excellent. I definitely use the bus more now. I got all the way from Horsforth to Whitby for £4!"

"Please keep the £2 scheme for as long as possible - it's great!"

Cycle infrastructure / Secure Bike Parking

"Better cross city transport and more establish bike routes"

"More cycle infrastructure needed"

"More secure bike parking needed"

"There needs to be secure bike parking. I have had my locked bike stolen from Leeds centre leaving me stranded and out of pocket. I will no longer leave my bike unattended. The only current option is not available during the evenings without a subscription. Horsforth would also benefit, allowing bikes to be used to access shops, cafes, etc."

"I'm always uncomfortable about security when parking my e-bike. I'm fortunate that my bike folds up small and can be carried into shops, cafes, etc but wouldn't lock up outside"

"Cycle lanes are a white elephant. Nobody uses them. A complete waste of money" *

* Leeds City Council carries out monthly counts of the cycle lanes in Leeds. The full data sets can be found on this webpage

The data for June 2023 shows that 184,970 people used the lanes across Leeds during the times the counts were carried out.

Expense

"Trains are too expensive, and while the busses are more affordable they are simply too slow and unreliable."

Reliability

"The 27 on so many occasions as just not turned up leaving us having to seek alternate transport (a taxi, usually)."

"Feel the fact bus so unreliable puts people off"

"Reliability is a big problem, with both buses and trains."

"I'd like more regular trains from Kirkstall Forge especially."

"Buses 33 and 34 will arrive at the same time or a few minutes apart in the morning. It would be great if the bus schedule can be adjusted to a difference of 6-8 minutes."

"The public transport network in Yorkshire is appalling. We will never achieve net zero by 2050 unless it is vastly improved to be safe, efficient, reliable and affordable. London is the only place in the UK that has done this correctly."

"We really need a regular bus service going from the bottom to the top of Horsforth/Holt Park. The 31 circular isn't frequent enough"

"Issues are regularity and going to places not on routes to Leeds"

"A more reliable transport service that was faster and more direct to more places would be good. I feel confined to where I can walk to as I don't have a car."

"Public transport is unreliable at best and none existent at worse"

"More on time buses please"

"I would use buses more if they were reliable. Far too many don't turn up."

"It would be helpful if there was better cross town connectivity of timetables to make it simpler and faster to change buses"

"Please make the buses more reliable, sadly it's the entirety of Leeds that are bad. I'm from Nottingham and those buses can always be counted on and Leeds needs to be the same. Nationalisation would likely help as it's profiteering that causes it."

"The last time I tried to go by bus it didn't turn up and I had to get a taxi."

Pedestrianisation

"I would love to see Town Street pedestrianised once a fortnight/month to encourage locals to go and explore the high street pollution free"

"Please consider restricting motor vehicles on roads like Town Street. Maybe not all the time, but on Saturdays for example reserve it for pedestrians and cyclists. It should attract more people to spend time around the shops in a more relaxed and cleaner environment."

"Horsforth Town Street should be pedestrianised every weekend except for access"

Funding

"The only way to get people on buses and trains is to run a service that matches the time table the whole lot need to be taken back it public ownership If Leeds got the same amount of money as London you could increase wage run the buses for free and run 20% more buses Until we get to a point where buses and trains run to a timetable People will continue to drive and this will add to damage to the planet"

Practicalities

"We live and work in Horsforth so don't currently need public transport very much. Previously when I have worked in Leeds city centre and I had young children at nursery it was physically impossible to get our children to nursery and then to work on time on public transport. I had to drive and had to pay for city centre parking."

"I would love to use public transport for work but it just doesn't fit with doing the school run and then getting to work for 8am just off the Ring Road Alwoodley (only 3 miles away)."

"It would be great to have a Kirkstall Forge to Leeds train which enables you to do school runs and get to the offices in Leeds for 9am. At the moment the earlier trains are too early to be able to drop kids off at school/nursery. The 8.51am train is too late so people with a 9am start in the centre are late."

"Connectivity from Horsforth to the Airport is poor and could definitely do with improving".

"Some places are too far to walk to but there isn't regular buses or it means travelling too far in the wrong direction e.g. Rodley canal / Nature Reserve."

"It takes for too long to get to places so in resign to driving."

Miscellaneous

"Just want to give another quick plug for Dalesbus if you don't mind! Would be great to get more people getting on at Horsforth - it is always the same 6-8ish of us every week boarding at the Fleece which makes it friendly. But more the merrier!"

"Worried about cycling and walking taking over. Not always possible for all of us"

“It’s a shame that you didn’t do this before the City Council decided to widen the Ring Road destroying mature trees and encouraging the increased use of cars.”

“Too much traffic. Can’t park as no one will pay for parking so they use the street where we live so we struggle to park. We have also had the car damaged, been abused & blocked in. We also have cars parked in the pavement next to our gate! School times are dangerous for my kids because of the selfishness of others.”

“I can't afford to learn to drive and bus journeys cost me more now due to compulsive tap on tap off even if I ask not to use it bus drivers still do and only first bus's have it can't tap on tap off on half the bus's on your list and may need different bus' in the same day feel ripped off about 10 times being forced onto tap on tap off and just get oops sorry can't change it now from the drivers “

“Down with Climate Change nonsense”

“My car is simply the best, easiest and most convenient way to get around. It beats other options on all counts. Life would be miserable without it.”

“My work are looking into a car share scheme (St James’)”

“If Leeds is the biggest city in Europe without a mass transit system and it doesn't look like we will ever get one, why aren't we making it safer to walk and cycle?”

“Have a bus pass so don’t need mayors fares. I would like to have an electronic screen at the Horsforth old hall bus stop (4501313) Most of the other busy bus stops I use have them”

“Would REALLY like a better mass transit transport system across Leeds eg tram, train network. More cycle paths”

“We need an underground train that runs under the A65 or a monorail/cable car… there’s literally no other option that provides an impact”

“Unsure of safety about a car share scheme”

“Many of the local bike lanes leave cyclists very vulnerable - just a white line on the road isn’t really sufficient”

“Then buses are usually good at letting me on with my stick. Some are better than others. The buses are sometimes cancelled or don’t turn up.”

“Just hope the roadworks on Broadway ease the horrendous congestion!”

Comments and Reflections

The survey produced a huge amount of data and some very easily identifiable themes. The key ones being:

- Reliability of both buses and trains
- Cost of trains
- Public transport not being viewed as a viable option due to issues with timings, connectivity and reliability
- Poor connectivity across the city – having to go into Leeds and out again to connect buses, poor or no connectivity between buses and trains
- Lack of safe cycling provision, high pollution levels and lack of infrastructure stop more people from cycling

- Walking is the top mode of transport identified by the survey, yet infrastructure is again poor, there is low pedestrianisation in Horsforth and pollution is seen as an issue.

The limited service from Kirkstall station was a constant comment. Cutting of the original service provision which included the trains to Guiseley and Ilkley, and gaps in the morning provision for commuters.

Distance from the train station was also noted, as was the lack of connecting buses to the train stations.

There was a lack of engagement in the use of car share schemes, some people questioning how safe the system is. This could be an area for education and awareness raising.

The number 26 bus run by Yorkshire buses does run from Horsforth (the green) to Headingley and may help to address the issue of travel between the two areas. There seemed to be a general lack of awareness that this service existed. It is also only an hourly service and runs a limited timetable outside of Leeds Trinity University term time.

Undertaking the survey has been a very useful process, and as noted above produced comprehensive qualitative data.

Reflecting on the process, it is worth noting:

- Some bus services were omitted from the survey due to lack of awareness by the survey makers, these included the Dales Bus from Horsforth Fleece and the Number 6 bus from Tinshill (close to Horsforth train station) to Leeds. And the Number 26 bus from Horsforth to Headingley
- Some passes were also omitted e.g. Student bus / train pass
- The best way to engage people with the survey was to go out and about and talk to them. This worked well in addition to the online form
- Paper copies left in key locations were the least likely to be completed
- It was interesting to see how many people were happy to complete an online form

Appendices

Copy of questionnaire

Horsforth transport survey

We are trying to find out more about people's experience of using public transport in Horsforth to try to raise awareness of what's available, identify gaps, share information and hopefully help to provide more options and choice.
We are a small group that is part of Horsforth Climate Action, supported by Climate Action Leeds and Horsforth Town Council.
Please take a few minutes to complete our survey looking at this issue. Thank you

1. What forms of transport do you use? *

	Daily	Weekly	Weekends	Rarely	Never
Private Car	○	○	○	○	○
Motor bike / Moped	○	○	○	○	○
Taxi	○	○	○	○	○
Bus	○	○	○	○	○
Train	○	○	○	○	○
Cycle	○	○	○	○	○
Scooter	○	○	○	○	○
Walk	○	○	○	○	○
Mobility Scooter	○	○	○	○	○
e-bike	○	○	○	○	○
Car share / Car club e.g. Hiya Car	○	○	○	○	○

2. Which bus services do you use in Horsforth? *

- [ ] A1 Horsforth to Leeds City Centre
- [ ] A1 to the Airport via Rawdon
- [ ] 9 / 9A Horsforth to Farsley / Pudsey / White Rose centre / Seacroft
- [ ] 27 Horsforth to Leeds
- [ ] 27 Horsforth to Guiseley
- [ ] 30 Horsforth Train station to Horsforth Vale / Pudsey
- [ ] 31 Horsforth to Holt Park
- [ ] 33/34 Horsforth to Leeds
- [ ] 33 / 34 Horsforth to Otley
- [ ] 50 / 50A Horsforth to Leeds
- [ ] Leeds Trinity Bus
- [ ] I do not use buses

3. Which train services do you / have you used in Horsforth? *

- [ ] Horsforth to Harrogate / York
- [ ] Horsforth the Leeds
- [ ] Horsforth to London
- [ ] Kirkstall Forge to Bradford
- [ ] Kirkstall Forge to Leeds
- [ ] I do not use trains

4. If you have indicated specific bus or train services you use in questions 2 or 3, please can you describe your experiences of using these services

Your answer

5. Were then any bus or train services that you were unaware of?
If yes, would you use them now you are aware of them?

Your answer

6. What, if anything stops you from using public transport in Horsforth *

	Reliability	Cost	Does not run at the times I need	Does not go where I need to go	I do not use public transport	Accessibility	Other
Bus	☐	☐	☐	☐	☐	☐	☐
Train	☐	☐	☐	☐	☐	☐	☐

7. If you selected other reason in question , 6 please add further details here

Your answer

8. What stops you from using other forms of transport e.g. Bike, Scooter, walking etc?

Your answer

9. Plase state if there is anywhere you would like to get to locally but you can not currently get there by public transport

Your answer

10. What money saving schemes or passes do you use on public transport *

- [ ] Under 19 metro pass
- [ ] Concessionary metro pass
- [ ] Weekly bus / train ticket
- [ ] Monthly bus / train pass
- [ ] Annual bus /train pass
- [ ] Senior railcard
- [ ] Two together railcard
- [ ] Family railcard
- [ ] None
- [ ] Other: _____

11. Have you used the buses more frequently since the introduction of the £2.00 "Mayors fares"? *

- ◯ Yes
- ◯ No
- ◯ About the same
- ◯ Not aware of the scheme

12. Would you consider using a car share scheme? This may be a lift share scheme or using a pool of cars held in a particular location, or using someone's car for a specific trip, for example the HiyaCar scheme *

- ◯ Yes
- ◯ No
- ◯ Used before and would use again
- ◯ Maybe

13. Is there anything else you would like to tell us

If you are interested in finding out more please leave your email address.
You will be added to the Horsforth Climate Action mailing list and may receive the occassional email from the group.

email:

Want to help make Horsforth even better? We'd love to hear from you...

Whether you can help out on a regular basis, or just occasionally, there are lots of ways you can get involved in making Horsforth a more sustainable place to live.

Please do get in touch with us if you have any skills you think we might find useful...